



Shropshire Welding Supplies

ISO 9001:2015 Quality Management System

10. Quality Policy

Shropshire Welding Supplies is committed to providing the highest quality service. We listen to our customers, continually reviewing our processes of product realisation in line with business needs, maximising the efficiency of our resource management system. The principal elements of our policy are: -

- a) To develop & maintain a Quality Management System satisfying the requirements of BS EN ISO 9001: 2015 which forms the framework for achieving continual improvement, effectiveness, complete client satisfaction & full realisation of all company objectives.
- b) To focus on the requirements of customers, establishing levels of communication capable of fully determining their needs & expectations.
- c) To establish & maintain an infrastructure capable of supporting all company activities & realising all company objectives.
- d) To identify scope for improvement in every aspect of the company's activities, devising & implementing effective solutions throughout.

Signed: *J Evans*

Position: *Director*

Date: *05/12/2017*

Note; This Policy is subject to review via Management Review and any change to the Policy shall be recognised and recorded in the MRM minutes and accordingly documented in the page issue date/index – Page 5 of this QMS (Quality Management System).